

WESLEY WOODS SENIOR LIVING



EMPLOYEE NEWSLETTER FOR OCTOBER 2019

VOLUME 6, ISSUE 10

HIGHLIGHTS



CONGRATULATIONS TO PAUL FOSTER

WESLEY WOODS OF NEWNAN recently promoted Paul Foster to their Environmental Services Manager. Paul was a working supervisor and started working at WW of Newnan in October of 2010. Through his leadership he has developed a great team of eight employees that oversee the housekeeping and laundry services. He came to us after working for the Peachtree Conference Center for 14 Years. Paul is a die-hard Falcons fan. Please join all of us in congratulating Paul on this well-deserved promotion.

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THANK YOU FOR GOING "ALL IN!" !

Together, during the Employee Giving Campaign, we raised **\$19,560** to further the WESLEY WOODS mission to create communities of connection, well-being and promise for older adults. *Thank you for your generosity!*

Leadership Retreat

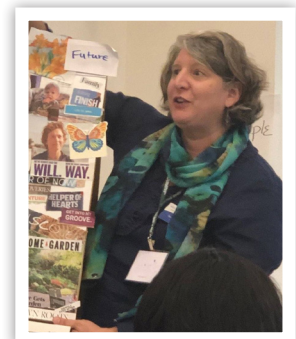


WESLEY WOODS hosted a Leadership Retreat at Lake Oconee in September for WW Leaders to improve Leadership skills and share Best Practices. It was a fun and informative time for Leaders to share, learn and be together.

NEWNAN Hosts Eden Training

Eden Training teaches people to imagine a better world without the three plagues seniors face every day: loneliness, helplessness and boredom. Through Eden training, students learn to image a better world and to one day eliminate these plagues.

WESLEY WOODS OF NEWNAN hosted a five day "Train the Trainer" Eden class. The seven attendees learned how to teach the Eden principles and how to present certification classes for others. In addition to the "train the trainer" program, Newnan hosted a 3-day Training program in which they hosted 65 students who learned the Eden concepts of eliminating the above mentioned plagues and creating a better world for everyone.



Susan Amick, Chaplain,
Wesley Woods Towers

Our Mission:

To create communities of connection, well being and promise.



WESLEY WOODS SENIOR LIVING

Dear Wesley Woods Team,

Thank you to everyone who took time to share their valuable feedback on the 2019 Engagement Survey. We ended the survey with a 68% participation rate. Your candid feedback on our strengths and areas for improvement is important for creating a positive work environment and an outstanding living experience for residents.

What's next?

In November, leaders will receive detailed reports for their areas, and we will share the higher level organizational results with all staff. Watch your email for these results later this year.

Once your leader receives your team's results, the goal setting and continuous improvement process can begin. Your leaders will share your department or community's results with you and ask for suggestions on how your department can address the identified areas of opportunity. Your input in this portion of the survey process is critical to making positive improvements. Your teams will be actively involved in delivering on your goals and implementing your agreed-upon solutions throughout FY20.

What's Different?

There will be an opportunity to check the improvement progress through a Pulse Survey (a very short targeted survey) that will be emailed in 2020.

Leaders: There are a variety of tools available to assist with the goal setting and continuous improvement process. Traci will email out these tools late October. We encourage you to start reviewing the materials once you receive them so you are ready to meet with your teams and begin the goal setting and continuous improvement process once results are available.

Thank you, again, for sharing your feedback so we all can work together to make Wesley Woods an engaging work environment that creates exceptional communities.

Terry Barcroft
President and CEO

Lauri Ann Brooks
Vice President of Operations

NOTEWORTHY

Congratulations to WESLEY WOODS OF ATHENS

WESLEY WOODS OF ATHENS won the Athens Best of the Best Retirement Community for the 14th consecutive year!

This year, we dedicate this award to Ann Josey, our Marketing Director who passed away in May.

Ann poured her heart and soul into our community by living the WESLEY WOODS mission with both passion and grace. She worked tirelessly to help us become THE place to retire in Athens.

Congratulations to the Athens staff for their very important part winning this award.



(l-r) Melissa Cordell, Marketing Manager and Dana Chandler, Executive Director

WELCOME REV. MELANIE STANLEY-SOULEN AS THE NEW CHAPLAIN FOR BRANAN LODGE

If you chat with Rev. Melanie Stanley-Soulen for any length of time you'll probably hear a south Alabama accent. She grew up in Opp, Alabama where her father returned after retiring from the Army when she was 5 years old. Her German mother came to love the new culture and family she was surrounded by. When Melanie was 12 she wanted to attend church where her favorite teacher was the music director. It was there at First United Methodist Church that she felt God preparing her for some form of ministry. After graduating from Opp High School she attended Huntingdon College, then went to seminary in Denver, CO a year. Melanie transferred to Candler School of Theology in Atlanta where she met her husband, Stephen Soulen. They served several churches in North Georgia before moving to Texas where they were ordained in the United Methodist Church in 1986. They had two sons while they were pastoring churches in Georgia and Texas. She then furthered her education and became a chaplain and pastoral counselor.

Melanie and her family moved back to Georgia in 2000. Melanie had become a licensed professional counselor working for a counseling agency and a hospital. She also pastored three churches. Her last employment was with a counseling center in Atlanta. Melanie and Stephen's family has grown in the last 8 years to include two daughters-in-law and three grandchildren. They live in Sharpsburg, Coweta County, Georgia. In June of this year Stephen became the pastor of Sharp Memorial UMC on the Young Harris campus. They are thrilled to be living in the North Georgia mountains. Melanie is very excited to serve the Wesley Mountain Village as Chaplain. She looks forward to meeting all of the residents and staff very soon.



KUDOS CORNER— DOVE AWARD WINNERS FOR SEPTEMBER

BRANAN LODGE, Micah Tanner and Raymond King

Submitted by Mary Brackett to thank you for all you do to make a difference in the lives of the members of our community.

TALMAGE TERRACE/LANIER GARDENS, RICHARD AQUINO, CHRIS MORGAN AND RON FAUST

Submitted by Dana Chandler to thank you for helping the truck driver of an 18-wheeler, maneuver the parking lot when she got "stuck"!

Michael EVANS

Submitted by Chris Gibson for coming in on Tuesday to clean and organize dry storage and for helping Vanessa in PC after breakfast.

WESLEY WOODS TOWERS, Kizzy Boyd

Submitted by Sharon Roberts to thank you for doing the Heimlich Maneuver to save a residents life. You prevented her from choking.

NEWMAN, Rosevelt Nelson

Submitted by Beth Tripp to thank you for assisting the Marketing Department with the projector and computer for a Marketing Event.

ST. JOHN TOWERS, Joseph Parks

Submitted by Rudolph McCants for going above and beyond when asked to put the truck up.

WW CORPORATE/FOUNDATION, Shannan Edwards

Submitted by Missy Parker to say thank you for helping pull the background checks when the State was here for the audit.

BRANAN TOWERS, John Smith

Submitted by Brandon Ball to say thank you for working extra evening hours to transport BT residents to the Mayor's Ball.

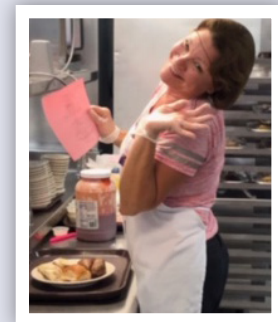
HIGHLIGHTS

THE CHAPLAIN CORNER

Rev. Karen Kagiyama, O. Wayne Rollins Director of Pastoral Care



As I was talking with a friend at one of the three football games I attended/watched this weekend, he told me he would soon be 90. I was surprised because I thought him closer to 80. There was a note of resignation in the way he spoke, a realization that the days ahead are growing shorter. I noticed he is now using a cane. I asked him if he still played the violin. He said yes, but he can no longer read music because of macular degeneration. Fortunately, he knows his favorite pieces by heart and still enjoys playing most weeks. I realized that when our days ahead stretch shorter rather than longer, our perspective shifts. How we embrace this shift makes a difference in whether we continue to live with hope and fullness or whether we sink into despair. The fact that my friend was enjoying a night of football and talking about music told me that he embraced the shift with hope. Our work as caregivers for those approaching 80 or 90 or 100 is to help them embrace hope and live daily in all the ways that matter. Our sense of time may shift, but the opportunity to live each day to the fullest is still the same. May you live today in the fullest way possible and help those you serve do the same. Peace!



DANA TAKES THE “HANDS ON APPROACH” AT TALMAGE TERRACE/LANIER GARDENS

Dana Chandler started with TALMAGE TERRACE/LANIER GARDENS in May of this year as their new Executive Director. Dana admitted in her interview that she did not have a formal dining program at her previous community, but was very eager to learn. In being a very “hands on” Director, Dana took a shift in the Kitchen to “learn by doing”. Way to Go, Dana!

Above and Beyond Award Goes to Carolyn Hunter of BRANAN LODGE

The Above and Beyond Award is a community award that is given to employees for innovative ideas, suggestions, or significant work performance that is above and beyond the call of duty.

Carolyn Hunter was nominated by Gladys Clay-Butts, Residential Administrator at AHET, for working on the resolution of a HAP Request issued for AHET. Per the Nomination Form, “Carolyn has gone above and beyond the call of duty while still performing her work responsibilities at BRANAN LODGE”. She will receive an award of \$175.00 per the Employee Recognition Policy.

Congratulations Carolyn!

WELCOME SEPTEMBER NEW HIRES

MEGAN STEGALL
Newnan - Dining

ARIEL HUSSIE
Newnan - Dining

ZAKIYA PULLEN
Newnan - Nursing Care

TYESHA RAVENELL
SJ Towers - Activities

PATRICIA BUTLER
SJ Towers - Plan Oper & Maint

MICHAEL EVANS
Talmg Ter - Dining

DARRELL JOHNSON
Talmg Ter - Dining

Employee Service Dates for September

9/4/1979
GLADYS CLAY-BUTTS
AHET - Administration

9/6/1988
RAYMOND KING
B Lodge - Plant Oper & Mainten

9/5/2003
AUGUSTA CANNON
Newnan - Nursing Care

9/26/2005
MELISSA CORDELL
Talmg Ter - Marketing

9/30/2009
TINA PARKS
B Lodge - Activities

9/29/2011
MELISSA PARKER
Talmg Ter - Assisted Living

9/10/2013
TERRY WESTBROOK
Newnan - Plant Oper & Maint

9/30/2013
TORREY HEARD
Talmg Ter - Dining

9/1/2014
FRANK KOCH
WW Towers - Security

9/1/2014
CHRISTIE TARVER
WW Towers - Security

9/1/2014
WILLIE WILLIAMS
WW Towers - Security

9/2/2014
CARLTON SIMS
WW Towers - Security

9/2/2014
ALFRED GRIFFIN JR
WW Towers - Transportation

9/28/2015
SHERON STEVENSON
Newnan - Nursing Care

9/7/2016
KELLY PICKARD
B Lodge - Administration

9/26/2016
CATHERINE SMITH
SJ Towers - Administration

9/11/2017
DGISSSELLE SCOTT
WW Towers - Dining

9/18/2017
NATHAN GARCIA
Lanier Grdn - Security

9/4/2018
KENNETH JONES
B Lodge - Plant Oper & Mainte

9/5/2018
NANCY LONG
Branan Twrs - Chaplaincy

9/5/2018
AMY SAENZ
Newnan - Housekeeping

Employee Service Dates for October

10/22/1984
VICKIE JACKSON
Newnan - Nursing Care

10/1/1990
WALTER GADD
WWSL Corporate - Admin

10/6/1997
STEVEN THRELKELD
Newnan - Administration

10/18/1999
MARTHA BRIDGES
Newnan - Administration

10/3/2005
DENARIO HALL
Newnan - Dining

10/30/2006
ROSITA DANIEL
Newnan - Dining

10/3/2007
JOYCE FREEMAN
B Lodge - Security

10/7/2009
JANIE PEPPERS
Newnan - Housekeeping

10/27/2010
PAUL FOSTER
Newnan - Housekeeping

10/10/2011
DIANA BELTON
B Lodge - Security

10/10/2014
KEVIN QUEEN
B Lodge - Administration

10/05/2015
TERESA LEDBETTER
Newnan - Marketing

10/12/2015
LACEY PEARSON
Newnan - Dining

10/12/2015
JAZMINE GILLIAM
Talmg Ter - Assisted Living

10/19/2015
KATHERINE COKER
Newnan - Assisted Living

10/19/2015
TONYA JORDAN
Newnan - Dining

10/21/2015
DANIELLE BOGERT
B Lodge - Security

10/24/2016
ANNIE SULLIVAN
SJ Towers - Assisted Living

10/24/2016
SYNEETA WALTON
SJ Towers - Assisted Living

10/24/2016
SELECIA EDWARDS
Newnan - Nursing Care

10/30/2017
JAQUAES CLARK
WW Towers - Plant Oper & Maint

10/30/2017
ANTONIOUS WARD
AHET - Plant Oper & Maint

10/30/2017
APRIL MOBLEY
AHET - Plant Oper & Maint

Birthdays for October

10/01
FRANK KOCH
WW Towers - Security

10/03
COMFORT OFORI
Talmg Ter - Assisted Living

10/04
JOHN FITE
WWSL Corporate - Marketing

10/05
COREY JOHNSON
WW Towers - Plant Oper & M

10/05
KATHERINE COKER
Newnan - Assisted Living

10/06
TERESA LEDBETTER
Newnan - Marketing

10/09
EILEEN ALEXANDER
Newnan - Housekeeping

10/11
TERRY BARCROFT
WWSL Corporate - Admin

10/11
RICHARD NEVARD
SJ Towers - Chaplaincy

10/11
PAMELA STEPP
Newnan - Assisted Living

10/12
CYNTHIA BLOSSOMGAGE
Newnan - Assisted Living

10/13
CINDY NELSON
SJ Towers - Service Coord Iii

10/14
SIDNEY BENNETT
B Lodge - Security

10/14
TRACY HALL
SJ Towers - Plan Oper & Mai

10/16
JENNIFER ALEXANDER
Newnan - Housekeeping

10/17
MARY BRACKETT
B Lodge - Plant Oper & Main

10/17
BRENDA THOMPkins
WW Towers - Assisted Living

10/17
BRANDON BALL
Branan Twrs - Administration

10/20
TINA PARKS
B Lodge - Activities

10/21
VICKIE JACKSON
Newnan - Nursing Care

10/23
ANGELA WILLIAMS
Newnan - Dining

10/24
KELLY PICKARD
B Lodge - Administration

10/24
CATHERINE PATTERSON
Newnan - Nursing Care

10/25
LINDA DICKERSON
Newnan - Nursing Care

10/25
HILLARY DAVIS
Talmg Ter - Assisted Living

10/25
CANDACE FALLS
Talmg Ter - Dining

10/27
DENISE WALKER
SJ Towers - Dining

10/27
ROSANNA BOWLES
Newnan - Assisted Living

10/27
ANNAWIS NIEWSKI
Newnan - Nursing Care

10/27
TIFFANY SHEPARD
Talmg Ter - Assisted Living

10/28
MARCIA PARKS
WW Towers - Assisted Living

10/29
LASHAWN MCKINNEY
WW Towers - Assisted Living

10/30
SHANNAN EDWARDS
WWSL Corporate - Admin

10/30
MELISSA PARKER
Talmg Ter - Assisted Living

Employee Birthdays for November

11/03
KARINA HOLT
Lanier Grdn - Security

11/06
WANDA BECKOM
Newnan - Assisted Living

11/07
MONIQUE RAPER
Newnan - Housekeeping

11/08
KATIE PARKER
Newnan - Nursing Care

11/09
AMY STOKES
WW Towers - Dining

11/09
PAULA EVANS
Talmg Ter - Assisted Living

11/10
JOANIE HEIDORN
WW Towers - Service Coordin

11/12
WANGERLO WHITE
Branan Twrs - Plant Oper & M

11/12
CASSIE BENNETT
Newnan - Assisted Living

11/15
CHRISTIAL ROUNDTREE
WW Towers - Administration

11/15
CATHERINE SERAPHIN
Newnan - Nursing Care

11/16
JUDITH SWAFFORD
Newnan - Administration

11/16
FATU HOWARD
Talmg Ter - Assisted Living

11/17
ALEXIS HENDERSON
Talmg Ter - Dining

11/18
ANNITIONEEK BOSTON
Newnan - Assisted Living

11/19
KEVIN QUEEN
B Lodge - Administration

11/20
MARK LOWELL
WW Mgmt Corp - Admin

11/21
MARILYN SLUSHER
SJ Towers - Service Coord

11/22
MARY WALLING
WWSL Corporate - Admin

11/23
WILLIAM LEFTWICH
WWSL Corporate - Admin

11/23
LUCIANA MOORE
WW Towers - Assisted Living

11/25
KATHERINE CRAYTON
Branan Twrs - Housekeeping

11/25
DAVINA ANCRUM
SJ Towers - Assisted Living

11/26
NELSON THOMAS
B Lodge - Security

11/27
JESSICA PHILLIPS
WW Towers - Assisted Living

11/27
ANA FLORES
Newnan - Housekeeping

11/29
JUDITH MARTIN
AHET - Activities

11/29
CATHERINE SMITH
SJ Towers - Administration

11/30
SELAM GELAN
WW Towers - Assisted Living

Payroll Reminder: Be sure to check your pay check each pay period for accuracy. This would include PTO balances, overtime, benefit deductions, shift differentials, etc. If you do not know how to review your paycheck, ask your supervisor or contact HR.